Press Release

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DSI cooperates with other government departments to provide contact information modification service

For the convenience of citizens to update address and contact information for different government departments in one-time application, the Identification Services Bureau (DSI) cooperates with other government departments to provide contact information modification service. Starting from today, Macao residents who are aged 18 or above and are holding electronic identity card can authorize DSI to provide the relevant information to other government departments that the applicants have chosen at the time they update the contact information (i.e. address and telephone number) in their resident identity record with the integrated self-service kiosks. Besides, applicants can use the integrated self-service kiosk to help their underage children or persons under their guardianship to modify contact information in the resident identity record and update such contact information for other government departments at the same time.

The operation of the self-service kiosk is simple and convenient. Eligible applicants need to follow the system instructions to verify their identity with the electronic identity card, input information and provide mobile phone number in Macao to complete the application. If applicants are modifying contact information for their underage children or persons under their guardianship with the self-service kiosk, they have to conduct identity verification with the Macao SAR Resident Identity Card of the persons concerned. After successful application, DSI will handle the application within three working days from the day following the day of application.

In the first phase, the Social Security Fund and the Pension Fund are the departments to cooperate with DSI. Later, the cooperation will extend to more government departments. At present, DSI has installed 69 integrated self-service kiosks in 42 locations in Macao to provide self-services involving 9 government

departments.   For details of the function and location of the self-service kiosk, please visit DSI's website (www.dsi.gov.mo/kiosk_e.jsp).

Citizens can update contact information for different government departments in one-time application with the self-service kiosk